

March 22, 2020

Dear GV Students,

Our top priority remains to do everything possible to keep our students, faculty, staff, and community safe throughout the COVID-19 coronavirus pandemic.

We know you might feel disappointed about finishing the semester online. You might feel worried or unsure about how you're going to manage the rest of the semester. GV faculty and staff are here to support you through this challenge.

Campus offices remain open to assist you with your advising, tutoring, research, and technical support needs. Most support is available virtually via email, phone, or videoconferencing software. Exceptions for in-person meeting may be made on a case-by-case basis by calling or emailing the office first.

If you have a documented disability and need accommodations to access these services remotely, please contact Megen Johnson at [mrjohnson@grandview.edu](mailto:mrjohnson@grandview.edu). For technical support with Blackboard or password resets, please email the help desk at [helpdesk@grandview.edu](mailto:helpdesk@grandview.edu)

Additional details and contact information for these services can be found on the [COVID-19 Learning Support page](#). This page also features tips for thriving in online courses, tutorials and how-to guides for technology tools, and mental health and well-being recommendations.

We realize, as students, you may have questions that we haven't foreseen. Please don't hesitate to reach out to any of the people and offices listed to get the support you need. We are here for YOU!!!

Sincerely,

Debbie Gannon

List of Support:

Debbie Gannon, Registrar

Beth Carlson, GV Complete Director

Jacquie Welty, Assistant Director & Academic Advisor, Graduate & Professional Studies

Pam Rees, Director of the Library

Dr. Bobbi Olson, Writing Center Director

Diane Hintzsche, Math Lab Director

Jade Horning, Student Success Program Manager

Megen Johnson, Director of Disability Services